## Compassionate Communication for Professionals

Wanaka 13th - 15th 2024

Host: Restorative Relationships

## This training will support you to...



- Establish connection and trust with clients, patients, and colleagues.
- Navigate "tricky and sticky" conversations
- Turn a potential relational rupture into an opportunity for deeper trust and alliance
- Learn skills to identify the deeper underlying "issues" or cause of frustration and anger or sadness
- Learn the language to support reconnection when trust has been compromised.

This training draws from the internationally renowned principles of Nonviolent Communication (NVC), and from Toni's 14 years of experience facilitating communication workshops, providing mediation, counselling and communication trainings for couples, families and other groups with differing perspectives and interests, including FDR (Family Dispute Resolution).